

Department of Animal Care and Control

RESPONDING TO ANIMAL EMERGENCIES

From injured stray animals to wildlife in

distress, animal control officers are the first responders in many animal emergencies. Animal control officers are on call 24 hours a day, 365 days a year

PROTECTING PUBLIC HEALTH

Officers investigate all animal bites which occur in the city

limits. They issue quarantines for animals who have bitten other animals or humans, determine potential exposure to important rabies vectors like bats and raccoons, and collaborate with Boston Public Health to complete rabies surveillance activities.

ENFORCING ANIMAL ORDINANCES

Animal control officers are responsible for patrolling and enforcement of leash, animal waste removal, noise, vaccination and licensing, dangerous dog, tethering and other animal ordinances specific to both the City of Boston and the state of Massachusetts. They also respond to cruelty and neglect allegations within city limits in collaboration with law enforcement agencies.

EDUCATING CONSTITUENTS OF BOSTON

Animal Control Officers respond to questions about both domestic animals and wildlife within the city limits, educating residents on wildlife behavior, proper animal care, and connecting them to other resources when needed.



Animal control officers responded to **7,854 CALLS FOR HELP** in 2021

11,553 DOGS LICENSED

to residents of Boston in 2021

555 ANIMAL BITE QUARANTINES were

issued, supervised and completed

1,290 CITATIONS were

issued to enforce animal ordinances





CITY of **BOSTON**